ISLAND EMPIRE TECH SYSTEMS
A NHO 8(a) Organization

IETS NASA SEWP VI Ordering Guide

IETS SEWP VI contract information

Island Empire Technology Systems, LLC (IETS) holds NASA SEWP VI prime contracts in Category B and Category C, available to all Federal agencies from November 1, 2026.

Item	Detail
Contract holder	Island Empire Technology Systems, LLC (IETS), a Native Hawaiian Organization (NHO)-owned SBA 8(a) small business
Category B contract number	80TECH26D1531 — Enterprise-Wide ITC/AV Service Solutions (Small Business Set-Aside)
Category C contract number	80TECH26D1130 — Mission-Based ITC/AV Service Solutions (Small Business Set-Aside)
Contract type	Government-Wide Acquisition Contract (GWAC), multiple award
Period of performance	November 1, 2026 – October 31, 2036 (anticipated)
NAICS code	541512 — Computer Systems Design Services
UEI	TGGAL8H2TRQ4
CAGE code	8WD37
SEWP fee	0.34% (SEWP administrative fee)
Order types	Firm Fixed Price, Time and Materials, Labor Hour, and hybrid combinations, as permitted by the contract
Payment terms	Net 30 days
IETS SEWP VI inbox	SEWPVI@iets.io
IETS SEWP VI webpage	iets.io/contract/sewp-vi

SEWP overview

NASA SEWP VI lets any Federal agency, and its approved contractors, buy Information Technology, Communication and Audio-Visual (ITC/AV) solutions and services quickly through pre-competed contract holders.

SEWP began in 1993 as the first Government-Wide Acquisition Contract (GWAC). It started with technology products for NASA and has broadened its scope over three decades to meet customer demand. SEWP VI is the sixth generation, administered by the NASA Information Technology Procurement Office.

The program funds itself through a 0.34% usage fee. Agencies receive streamlined ordering, online quoting tools, order tracking and help from the SEWP Program Management Office (PMO), all covered by that fee.

About IETS

IETS is a Native Hawaiian Organization (NHO)-owned SBA 8(a) business that delivers IT modernization, managed services and cyber security to Federal agencies, while supporting the social and economic advancement of Native Hawaiian communities.

- **Offices:** corporate office at 11230 Waples Mill Rd, Unit 105, Fairfax, VA 22030; Hawaii office at 747 Maluniu Ave, Kailua, HI 96734
- **Quality and process:** CMMI-DEV and CMMI-SVC appraised; ISO 9001, 20000 and 27001 certified
- **Other contract vehicles:** NHO 8(a) sole source, GSA 8(a) STARS III, GSA Multiple Award Schedule (formerly IT Schedule 70)
- **Main line:** +1 703 567 7530 · sales@iets.io · iets.io

Fair Opportunity

Every SEWP VI contract holder in a category gets a fair opportunity to be considered for each order above the micro-purchase threshold, per FAR 16.505(b); the SEWP Quote Request Tool (QRT) is the recommended way to meet this and document the decision.

The Contracting Officer chooses how to provide fair opportunity and documents the selection rationale. The QRT automatically includes all contract holders in the selected category or group, which supports that documentation. The clause below is reproduced from the IETS SEWP VI contract.

What's in scope

IETS can take SEWP VI orders under Category B (enterprise-wide IT services) and Category C (mission-based IT services); Category A covers products and is not part of the IETS award.

SEWP VI is awarded in three scope categories. Contract holders add new commercial technology and services to their contracts as customers need them. To confirm a requirement is in scope, send an overview or bill of materials to help@sewp.nasa.gov and the SEWP PMO will review it.

Category	Focus	IETS contract	IETS offerings
B — Enterprise-Wide ITC/AV Service Solutions (Small Business Set-Aside)	Large enterprise solutions, infrastructure management, integrated IT services, wide-scale technical support	80TECH26D1531	Managed infrastructure and data center services; cloud and digital transformation; managed enterprise cyber security; enterprise and COTS applications (Oracle, Microsoft); service desk and enterprise technical support
C — Mission-Based ITC/AV Service	Professional services, systems integration,	80TECH26D1130	IT and business consulting; application development and modernization; application

Category	Focus	IETS contract	IETS offerings
Solutions (Small Business Set-Aside)	agency-specific mission support		rationalization; data transformation and business intelligence; testing and QA; mission-focused cyber security and digital services

Ordering process

Your agency issues the delivery order; the SEWP PMO verifies and logs it, then forwards it to IETS, which acknowledges it within one business day.

Each agency sets its own internal process and forms for Purchase Requests (PR) and Delivery Orders (DO). Any valid Federal DO form and number may be used. The SEWP PMO does not issue DOs, and no intermediary procurement office is required unless your agency's policy says so. The Contracting Officer is responsible for any agency-specific rules on ordering through a GWAC.

1. **Define the requirement** and confirm it fits Category B or C. Send questions on scope to help@sewp.nasa.gov.
2. **Request quotes** through the SEWP Quote Request Tool (QRT), selecting Category B or C. You can also contact IETS directly at SEWPVI@iets.io for market research or a draft quote.
3. **Evaluate and select** per FAR 16.505 and your agency's procedures. Keep the selection documentation in your procurement office; none is sent with the order.
4. **Issue the delivery order** through your procurement office, citing the IETS contract number for the category used.
5. **Send the order to the SEWP PMO** at sewporders@sewp.nasa.gov or by fax to (301) 286-0317. IETS may also submit it on your behalf.
6. **SEWP PMO verifies** the order total against the IETS quote and assigns a SEWP Control Number (SCN).
7. **IETS acknowledges** the order within one business day and begins performance.

Order modifications follow the same route: every modification must go through the SEWP PMO.

Include on every order:

- IETS SEWP VI contract number: 80TECH26D1531 (Category B) or 80TECH26D1130 (Category C)
- Contract holder name: Island Empire Technology Systems, LLC
- SEWP RFQ ID and the IETS quote number
- Line items, quantities and prices matching the IETS quote
- Period of performance and place of performance
- Order type (FFP, T&M, LH or hybrid)
- Contracting Officer name, email and phone, and the technical point of contact
- Funding and accounting data, invoicing instructions and billing address

Obtaining a quote

For a formal quote, issue an RFQ through the SEWP Quote Request Tool; for market research, a draft quote or questions about scope, email SEWPVI@iets.io.

Contact	Role	Phone	Email
IETS SEWP VI Team	Quotes and general inquiries	+1 703 567 7530	SEWPVI@iets.io
Benjamin Harris	SEWP Program Manager	+1 240-401-9708	bharris@iets.io
Linda Budiman	SEWP Deputy Program Manager	+1 571-294-5315	lbudiman@iets.io

Every IETS quote states how long it is valid, and IETS honors any order received within that period. IETS quotes only services listed on its SEWP VI contract, at prices no higher than the SEWP database of record.

Post-delivery support and warranty

IETS supports every SEWP VI order from start-up through closeout; contact SEWPVI@iets.io or +1 703 567 7530, Monday–Friday, 8:00 AM – 6:00 PM ET, and expect a response within one business day.

- **Installation and transition:** IETS coordinates installation, configuration, onboarding and transition-in activities with your technical point of contact, as defined in the order.
- **Basic warranty:** IETS warrants that services will be performed in a professional manner consistent with industry standards and the order's requirements. Nonconforming work reported within 30 days of acceptance is re-performed at no additional cost.
- **Extended warranty:** Available when specified in the order, at the terms and price stated in the IETS quote.
- **Technical support:** Order-specific help desk, service levels and escalation paths are set out in each order. Without order-specific terms, the hours and response time above apply.
- **Software support:** Third-party and COTS software provided as part of a solution carries the manufacturer's standard warranty and maintenance terms, passed through to the Government. IETS coordinates manufacturer support on your behalf.
- **Other post-delivery issues:** Invoicing, deliverable acceptance and closeout questions go to the SEWP VI inbox, with escalation to the Program Manager.

Troubleshooting an order

If an order is delayed, rejected or incorrect, contact the IETS SEWP Program Manager first; IETS will work with you and the SEWP PMO to resolve it.

1. **Contact IETS:** Benjamin Harris, SEWP Program Manager, 240-401-9708, bharris@iets.io. Copy SEWPVI@iets.io and include the SEWP Control Number (SCN) or your DO number.
2. **Escalate within IETS:** If you have no response within one business day, contact Linda Budiman, SEWP Deputy Program Manager, 571-294-5315, lbudiman@iets.io.
3. **Contact the SEWP PMO:** For order processing, verification or contract-level issues, email help@sewp.nasa.gov or call (301) 286-1478.

Common causes of order delays are a total that does not match the quote, a missing RFQ ID or contract number, or an order sent without going through the SEWP PMO.

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Contacts

IETS SEWP VI team

Name	Role	Phone	Email
Benjamin Harris	SEWP Program Manager	240-401-9708	bharris@iets.io
Linda Budiman	SEWP Deputy Program Manager	571-294-5315	lbudiman@iets.io
SEWP VI Team	Quotes, support, orders	+1 703 567 7530	SEWPVI@iets.io

NASA SEWP Program Management Office

- Hours: Monday–Friday, 7:30 AM – 6:00 PM ET
- Help desk: (301) 286-1478 · help@sewp.nasa.gov
- Orders: sewporders@sewp.nasa.gov · fax (301) 286-0317
- Website: www.sewp.nasa.gov
- SEWP VI contract holder list: sewp.nasa.gov/sewp6public/contractholders